

For Immediate Release
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CIRCUIT COURT CLERK WARNS PUBLIC ABOUT OUTSTANDING TICKET SCAM

NASHVILLE, Tenn. (March 18, 2026) – Our General Sessions-Civil and Traffic Violation Bureau offices are answering an increased number of calls from customers that are receiving scam e-mails and text messages referencing an outstanding parking violation/toll violation. The messages include a link and/or QR code that leads to a fake website. See the sample spam message below.

Sample Spam Message

STATE OF TENNESSEE IN THE GENERAL SESSIONS COURT OF DAVIDSON COUNTY	
Case No: TN-26-TR-27396	Judge: John Smith
NOTICE OF HEARING — TRAFFIC VIOLATION	
You are hereby notified that you are alleged to have committed the following violation within Nashville, Tennessee: Violation: Parking Violation / Toll Violation Authority: Tenn. Code Ann. § 55-8-160 Related Authority: Tenn. Code Ann. § 54-16-108	
It is alleged that the operator or registered owner of a motor vehicle committed a violation related to parking regulations and/or failed to pay an assessed electronic toll in accordance with applicable Tennessee law and municipal traffic enforcement regulations.	
REQUIRED ACTION	
You must take one of the following actions: — Appear for a hearing on the date and time listed below; OR — Resolve the matter by payment of the assessed fine, toll, civil penalty, and authorized court costs prior to the hearing date.	
FAILURE TO APPEAR MAY RESULT IN:	
• Entry of a default judgment • Assessment of additional fines and court costs • Referral for enforcement or collection action • Additional administrative penalties as permitted by law	
HEARING LOCATION Davidson County General Sessions Court Justice A. A. Birch Building 409 2nd Avenue North Nashville, TN 37201 (615) 862-5795	HEARING DATE & TIME March 20, 2026 9:00 AM
Scan the QR code to settle your unpaid balance	Issued: March 5, 2026 John Smith Clerk of the Court

“I want to keep the public informed and let everyone know that these text messages and emails are not coming from our offices”, said Circuit Court Clerk Joseph P. Day. “Please know that our clerks do not send text messages or emails out to defendants regarding past due tickets.”

This is a scam. Here are some precautions to take if you receive one of these spam messages.

- **Do not respond to the message or scan the QR code.**
- **Do not click on any links or attachments or provide any Personal or financial information.**
- **Check the end of a suspicious email. Emails from Tennessee State Government end in "@tn.gov". Messages from Gmail, Hotmail, iCloud, or other providers are not official.**
- **Always use a verified phone number or website. Do not use use the contact information in a suspicious message.**

If you are uncertain whether a communication is from our General Sessions-Civil or Traffic Violation Bureau office, please contact the office directly. You may also verify by sending an email to the Circuit Court Clerk's office at circuitclerkpr@nashville.gov

ABOUT THE OFFICE OF THE CIRCUIT COURT CLERK

Our mission is to provide an *unparalleled* level of customer satisfaction through exceptional service and technological accessibilities, the Davidson County Circuit Court Clerk's office is dedicated to maintaining records with accuracy, integrity, ingenuity and transparency while also serving the needs of the judiciary, legal professionals and community. For more information, visit <http://circuitclerk.nashville.gov>

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